



The Human Service Center

51.42/51.437 BOARD

705 East Timber Drive | P.O. Box 897 | Rhinelander, WI 54501
Phone: (715) 369-2215 | Fax: (715) 369-2214

December 8, 2023

Dear Human Service Center Client and/or Guardian,

By now you may be aware that Forest, Oneida, and Vilas Counties have decided to end their joint agreement that created The Human Service Center. This agreement will end in a year, December 31, **2024**.

The ending of the agreement affects the structure, or the way, in which the Counties will provide human services programs in the future. The Counties have hired a consultant to study what the choices are for a new structure. The study is scheduled to be completed by March 2024. We anticipate having details about this new structure when the study is complete in three to four months.

Life changes can cause uncertainty and fear, especially when the details of the change are unknown. So, we wanted to provide you with information about what we **do** know.

1. The services you and/or your family receive now from The Human Service Center will continue through December 31, 2024.
2. The counties will continue the services you and/or your family receive after December 31, 2024.

It is our combined goals to continue to provide the best care possible to you now and in the future and to keep you informed about upcoming changes. While we wait to learn what the new structure will be, you can gather information about the study and decisions that the counties are making in a few ways:

- You can watch the Oneida County Board meetings on YouTube.
- You can visit the Oneida County Department of Social Services website at <https://ocdss.co.oneida.wi.us>.
- You can speak to someone directly at the following numbers:
 - Forest County Department of Social Services at 715-478-3351, ask for Tracy.
 - Oneida County Department of Social Services at 715-362-5695, ask for Mary.
 - Vilas County Department of Social Services at 715-479-3668, ask for Kate.
 - The Human Service Center at 715-369-2215, ask for Tamara.

While we may not have answers, we will certainly do all that we can to hear your questions and concerns and address them.

HOPE. SUPPORT. CONNECTION.

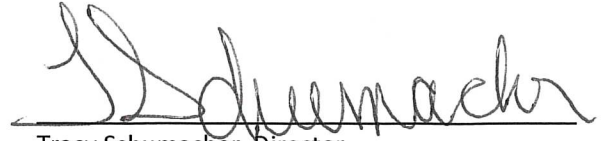
SERVING FOREST – ONEIDA – AND VILAS COUNTIES
VISIT US ON THE WEB: www.thehumanservicecenter.org

Sincerely,

Tamara C Feest

Tamara C Feest (Dec 11, 2023 08:32 CST)

Tamara Feest, Executive Director
The Human Service Center



Tracy Schumacher, Director
Forest County Department of Social Services

Mary Rideout

Mary Rideout (Dec 11, 2023 08:41 CST)

Mary Rideout, Director
Oneida County Department of Social Services

Kate Gardner

Kate Gardner (Dec 14, 2023 12:00 CST)

Kate Gardner, Director
Vilas County Department of Social Services

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